



Be more Prepared for an Emergency by Registering with your Utility Company

For those who rely on electric-powered medical equipment at home (e.g., respirators, dialysis machines, apnea monitors), please register with your utility provider so you can be contacted in the event of an emergency.

While registering with your utility provider is an important preparedness step, people who use electric-powered medical equipment should have an emergency plan. Consider the following:

- An alternate source of electric power, such as a battery back-up system
- If using a generator be sure to follow the manufacturer's instructions, local building codes, and ensure that it's in a well ventilated area
- Include variety of telephone options (land-line, cordless, cellular) if possible

Depending on your provider, other programs may be available if you need extra time to pay your utility bill due to medical conditions.

If utilities are included in your rent, you are still eligible to register for this program directly with the utility company.

How to Register with Your Utility Provider

Con Edison (serving all of NYC except the Rockaways):

If you live in Con Edison's service territory, you may register by calling 1-800-752-6633 (TTY: 1-800-642-2308). For more information visit:

<http://www.coned.com/customercentral/specialservices.asp>

PSEG-LI (serving the Rockaways):

If you live in PSEG-LI's service territory you may register by calling 1-800-490-0025 (TTY: 1-631-755-6660). For more information visit:

<https://www.psegliny.com/page.cfm/Home/CustomerService/Special>

National Grid NYC (serving Brooklyn, Queens, Staten Island):

If you live in National Grid's NYC territory you may register by calling 718-403-4050. For more information visit:

<https://www1.nationalgridus.com/PaymentAssistance-NYM-RES>

National Grid Long Island (serving the Rockaways):

If you live in National Grid's Long Island Gas service territory including the Rockaways you may register by calling 800-930-5003. For more information visit:

<https://www1.nationalgridus.com/PaymentAssistance>

Stay Informed

Sign up for Notify NYC:

Notify NYC, the City of New York's official source of information about emergency events and important City services, will alert New Yorkers if there is a power outage or power disruption in your area. Notify NYC messages are available through email, text messages, telephone, the Notify NYC website, RSS, Twitter, and, in many cases, American Sign Language videos on YouTube.

To register for Notify NYC, call 311 (Video Relay Service: 212-639-9675 or TTY: 212-504-4115), or visit <http://www.nyc.gov/notifynyc>.